



**Judd Bazzel**



**William Boylan**



**Mashekia Jones-Slack**



**Carl Keldie**



**Donald Rhodes**



**Susan Richardson**



**Sheri Saluga**

**Tuesday, November 2, 2021 (all times listed are in Central Standard Time)**

- **8:15am - 9:15am**  
**COPD or Not COPD: Overcoming "Diagnosis Intertia"**  
**Donald Rhodes, MD – Executive Medical Director**
- **3:15pm - 4:15pm**  
**Management of Sleep Disorders**  
**Susan Richardson, CNP, CCHP – Psychiatric Mental Health Nurse Practitioner**

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**Wednesday, November 3, 2021 (all times listed are in Central Standard Time)**

- **10:00am – 11:00am**  
**Optimizing Care: Managing the Hepatitis C Patient Registry**  
**William Boylan, FNP, CCHP – Regional Clinical Provider**
- **11:15am – 12:15pm**  
**Improving RCAs: Using Technology and Hierarchy of Effective Interventions for More Sustainable Actions**  
**Mashekia Jones-Slack, DNP, RN, MHA – Vice President, Continuous Process Improvement & Risk**  
**Sheri Saluga, MSN, APRN, CCHP – CQI Program Manager**
- **11:15am – 12:15pm**  
**Managing Risk in Correctional Health Care**  
**Carl Keldie, MD, CCHP – Senior Vice President, Provider Affairs**  
**Judd Bazzel, MD – Patient Safety Officer**